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### Intergenerational Communication

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## Intergenerational Communication

Kylie C. Moody and Marcia C. Hornung

This session focused on dialogue among and between different generations. The session included representatives from each generation represented in communities, workplaces, and organizations. Currently, it is the first time in history that there are five generations represented in the workplace. As our dialogue provided evidence of, it is important for people to step outside of their comfort zone to interact with people from different generations. Dialogue focused on the importance of being open minded to different methods of communication. It was reiterated that communication needs to take place on different platforms (i.e. social media, email, face-to-face, etc.) to reach different generations.

The dialogue provided space for attendees to speak openly and freely, get feedback on different ideas, and share their findings from different communication experiments they had tried in their workplaces, organizations, and classrooms. Attendees agreed it is important to communicate in multiple ways to ensure everyone regardless of their generation understands what is going on in the workplace, community, or organization.

As workplaces, communities, and organizations continue to become more diverse, communication will become more critical. It is important to continue to provide a safe space for open dialogue. All attendees agreed with this sentiment and expressed their desire to enhance their communication capabilities.