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Succeeding with Problem Faculty: A 6-Step Guide

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Pre-conference workshop

Succeeding with Problem Faculty: A 6-Step Guide

Dr. Kent Crookston

Crookston's research in academic leadership included a national survey in which 3,000 department chairs and deans identified "dealing with problem faculty" as the issue with which they most wanted help; it was their stand-alone top concern. Problem colleagues in any organization include bullies, jerks, passive-aggressives, poor performers and those who are emotionally distressed. Drawing from best-selling business and leadership literature, Crookston identifies six steps for effectively dealing with a challenging colleague. Participants leave this workshop with sound practical guidance on how to act when things go wrong, but more importantly how to ensure that things go right.

